



Perbadanan Insurans Deposit Malaysia
Protecting Your Insurance And Deposits In Malaysia

**PIDM INDUSTRY PORTAL:
PREREQUISITES CHECKLIST**

ISSUE DATE : 7 MAY 2026



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Ref No	PIDM/PRE-CL/2026 (IPS)	Issued on	7 May 2026
TITLE	PIDM INDUSTRY PORTAL: PREREQUISITES CHECKLIST		

TABLE OF CONTENTS

1.0	USER	1
2.0	COMPUTER	1
3.0	PIDM INDUSTRY PORTAL URL & IP ADDRESS.....	1
4.0	INTERNET.....	1
5.0	DATA	2
6.0	FIREWALL.....	2
7.0	CHECK YOUR WINDOWS VERSION.....	2
8.0	CHECK YOUR INTERNET BROWSER.....	3
9.0	CHANGE YOUR POWER SETTINGS.....	3
10.0	CHECK YOUR INSTITUTION'S PUBLIC IP.....	4



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1.0 USER

- User ID¹
- Password
- One-Time Password (“OTP”) which will be sent to the MI LO mailbox (same as User ID).

2.0 COMPUTER

- Operating system is Windows 10 (version 1803) and above
- Internet browsers are Microsoft Edge or Google Chrome
- Power settings set to performance mode / timers off / never sleep

3.0 PIDM INDUSTRY PORTAL URL & IP ADDRESS

- URLs
 - ❖ <https://industryportal.pidm.gov.my>
 - ❖ <https://api-industryportal.pidm.gov.my>
 - ❖ <https://ezaccess.pidm.gov.my>
 - ❖ <https://api-ezaccess.pidm.gov.my>
 - ❖ <https://ebox.pidm.gov.my>
- IP Addresses
 - ❖ 85.211.152.166
 - ❖ 85.211.157.20
 - ❖ 202.188.103.71
 - ❖ 202.87.104.13

4.0 INTERNET

- Minimum 10Mbps²
- Add the PIDM Industry Portal URLs to trusted sites.
- Please ensure that the outgoing fixed public IP addresses match exactly the IP addresses provided to PIDM for whitelisting purposes. PIDM will only

¹ The User ID and temporary password will be sent together with the Welcome Email.

² It is recommended to have bandwidth speed of at least 10Mbps or more. However, the size of internet bandwidth required is very much dependent on the file size required to be submitted through the Industry Portal.



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approve dedicated IP address ranges exclusively assigned to your corporation.

- If you are working from home, kindly ensure you are connected to your corporate network via VPN, and that the outgoing public IP addresses match the IP addresses approved by PIDM.
- If you are accessing the portal via Zscaler, Sky High Security, or a similar service, your IT team should:
 - ❖ Configure and provide a dedicated, corporate specific outbound IP address range
 - ❖ Ensure the dedicated IP address range is exclusively assigned to your corporation
 - ❖ Submit this dedicated IP address range to PIDM for authorization

5.0 DATA

- Check internal compliance policies to ensure that the data transmission does not violate any Data Leak Protection policies you may have within your institution.
- Whitelist the PIDM Industry Portal URLs to ensure that they are not blocked by your institution's antivirus program.

6.0 FIREWALL

- Windows firewall allows the PIDM Industry Portal URLs and IP addresses on port 443
- Antivirus firewall allows PIDM's URL and IP address on port 443
- Institution's internal and perimeter firewall allows PIDM's URL and IP address on port 443

7.0 CHECK YOUR WINDOWS VERSION

- Go to Start, type "About".
- Click on "About your PC".

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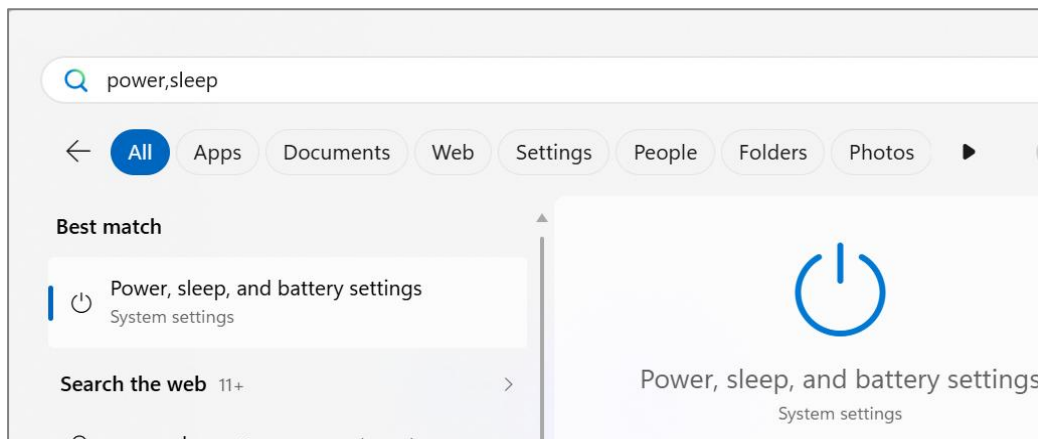
- Check your edition and version. PIDM Industry Portal supports Windows 10 edition, version 1803 and above.

8.0 CHECK YOUR INTERNET BROWSER

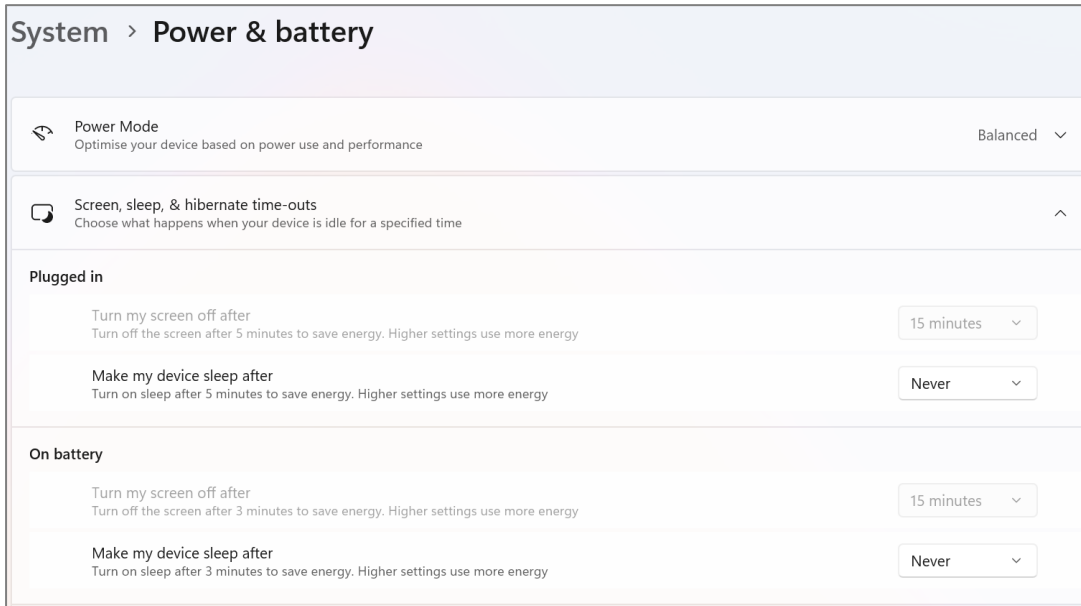
- PIDM Industry Portal supports Microsoft Edge and Google Chrome.

9.0 CHANGE YOUR POWER SETTINGS

- Please check with your institution's system administrator before tampering with these settings.
- Go to Start, and type in "Power". Click "Power, sleep and battery settings".
- Set everything to "Never" if you have a huge file to upload (upwards of 1GB). Otherwise, please set it accordingly so that the computer does not go to sleep mode during uploading.



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10.0 CHECK YOUR INSTITUTION'S PUBLIC IP

- Go to your internet browser and open www.google.com
- On the Google page, type in "what is my IP address", and press Enter.
- Check whether this IP address matches the IP address provided by you to PIDM.

